

## ***Install***

The installation program is called InstallDemo.exe or Install.exe, depending on which version of ThinServer XP you are installing

## ***Administrator***

Only a user with Administrator access on the system can install the ThinServer XP software.

## ***Installation Procedure***

You are required to submit the MAC address of your server machine to AIKOTECH to acquire the correct version of the software. ( the DEMO version does not require this )

You are also required to read End User License Agreement before installing the software. The file is normally located in the installation CD and is named EULA\_THINSERVER\_XP.txt

You are also required to have Windows XP Professional with Service Pack 2 installed on the server.

Just double click on the installation to install the software. You will be asked to reboot the server after installation has been completed

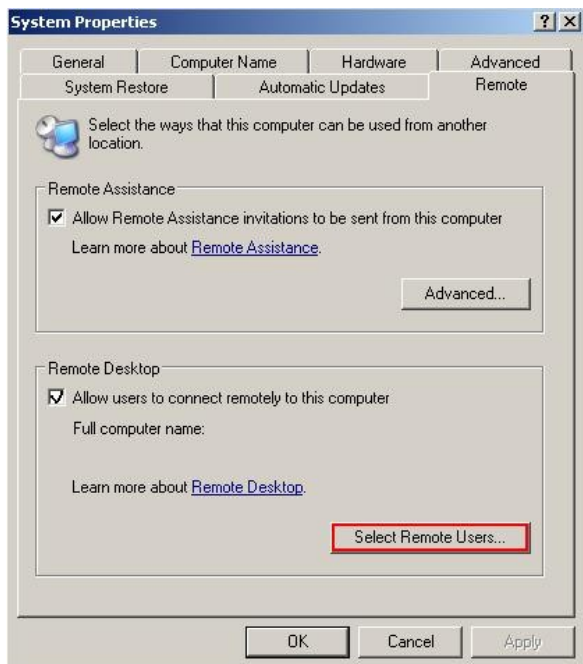
[ **\*\* On some system, you may get a message from Windows XP that some unknown software has been installed and Win XP would like to re-install the original copy. Since ThinServer XP is enhancing Win XP core system, it's alright to overwrite this operation. Click CANCEL to abort the operation then OK to keep the changes \*\***]



## Post Installation

Now that you have installed the software, and have rebooted the system, you need to perform a few steps in order to use the software:

- Create users that can login. This is done through :- settings → control panel → user accounts → create a new account. If the server is in a domain then add the domain user to it and ensure that the domain user is in the Remote Desktop Group
- Make sure that all users have a password. It is not possible to have a remote desktop session with an user ID that has no password. If possible, create that user with limited account type. Please also ensure **Fast User switching** and **Welcome Screen** is selected under the *"change the way users log on and off"* in the user accounts control panel. If the server is in a domain then ignore this part
- Make sure that all users are member of the Windows XP group "Remote desktop users". Alternatively you can add users for remote desktop access. This is done through :- My Computer → properties → remote → under the allow users to connect remotely to this computer, ensure check is on. Proceed to add users by :- select remote users → add → advanced → Find Now



- Open your firewall for remote desktop sessions. The port that needs to be open is TCP port 3389. If you are using Windows Firewall, you need to do the following :- settings → control panel → Windows firewall → exceptions → remote desktop, check it on

- On the client PC, click : Start → Programs → Accessories → communications → remote desktop connection. Enter the name of the server or the IP address to connect to the server. Please click on the 'Options' on the remote desktop connection to adjust all the related settings. You may download the Remote Desktop Connection client software from Microsoft website for older OS such as Windows98 or for Mac OS X

### **Important Notes :-**

- Use the log-off button on the start button to end remote user session. It is much stable to do it this way. The Close (X) button on the top right bar serves the same purpose instead of disconnecting. This is because disconnected sessions usually give problems ( even in other product )
- Add a printer at least once on the server. (at the console) This will then enable all the other following remote user sessions to have local printing capabilities
- Please use THINSERVER XP Control Center located on the administrator's desktop to manage the server. Use Task Manager to monitor user sessions, send messages to users, log off user sessions and monitor performance.
- Please ensure that the server administrator (the person who installed the software) must login at the server first before other users attempt to connect remotely
- To remote control another user session, remotely login to the server as the administrator (do not login at the console). Access the THINSERVER XP Control Center and select the Task Manager. Click on the Users tab and right click on the user name then select remote control. User must then give permission to administrator
- The system does not support multiple sessions per same user. Please ensure the same user logoff from the system before login again
- Manually install Windows Updates from Microsoft. Create a restore point before applying the updates. In the event THINSERVER XP stops working, restore to the point before the Windows Update.

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